

CORRIGENDUM-3

Ref: CO/IT-SD/EXADATA_AMC_RFP_Corrigendum_3

Date: 25th July, 2024

Request for Proposal for Renewal of Annual Maintenance Contract of EXADATA X7-2(HC) SYSTEMS, EXADATA X5-2(HC) SYSTEMS, Exadata Storage software and Oracle Active Data Guard (OADG) software

The following corrections are made in RFP for Renewal of Annual Maintenance Contract of EXADATA X7-2(HC) SYSTEMS, EXADATA X5-2(HC) SYSTEMS, Exadata Storage software and Oracle Active Data Guard (OADG) software.

RFP No -LIC/CO/IT-DT/ODS/AMC EXADATA SYSTEMS/2024 dated 12th July 2024

1. Clause 23 (b) Performance Bank Guarantee (PBG): (Page No-15)

Earlier Clause:

The PBG should be of a Nationalized/Scheduled Bank only and should be valid for the period of 12 months and the claim period will for additional three months that is up to 15 months from the date of submission of PBG. The PBG / part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP, including refusal to take up AMC for the equipment covered under AMC.

Revised Clause:

The PBG should be of a Nationalized/Scheduled Bank only and should be valid for the period of 24 months and the claim period will for additional two months that is up to 26 months from the date of submission of PBG. The PBG / part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP, including refusal to take up AMC for the equipment covered under AMC.

2. Schedule – 1 Scope of Work Sub-Clause (a) (Page No-45)

Earlier Sub-Clause (a):

Onsite comprehensive AMC and management for all the hardware components including free replacement of spares, parts, kits as and when necessary, during the term of the contract for 12 months from date of contract.

Revised Sub-Clause (a):

Onsite comprehensive AMC and management for all the hardware components including free replacement of spares, parts, kits as and when necessary, during the term of the contract for 24 months from date of contract.

3. Schedule – 1 Scope of Work Sub-Clause (k) (Page No-45)

Earlier Sub-Clause (k):

During the support period (AMC/Support) the vendor shall ensure that services of professionally qualified personnel are available for providing comprehensive on-site maintenance of the Equipment and Software Solution and its components as per the LIC's requirements. Comprehensive maintenance shall include, among other things, maintenance of the system, Equipment and Software Solution as per the LIC's policy, reloading of firmware/software, compliance to security requirements, etc. when required or in the event of system crash/malfunctioning, arranging and configuring facility as per the requirements of the Bank, fine tuning, system monitoring, log maintenance, etc. The Bidder shall provide services of an expert engineer at locations wherever required, whenever it is essential. In case of failure of product/Equipment (hardware, system software or any of its components), Software Solution, the Bidder shall ensure that product/Software Solution is made operational to the full satisfaction of the LIC within the given timelines.

Revised Sub-Clause (k):

During the support period (AMC/Support) the vendor shall ensure that services of professionally qualified personnel are available for providing comprehensive on-site maintenance of the Equipment and Software Solution and its components as per the LIC's requirements. Comprehensive maintenance shall include, among other things, maintenance of the system, Equipment and Software Solution as per the LIC's policy, reloading of firmware/software, compliance to security requirements, etc. when required or in the event of system crash/malfunctioning, arranging and configuring facility as per the requirements of LIC, fine tuning, system monitoring, log maintenance, etc. The Bidder shall provide services of an expert engineer at locations wherever required, whenever it is essential. In case of failure of product/Equipment (hardware, system software or any of its components), Software Solution, the Bidder shall ensure that product/Software Solution is made operational to the full satisfaction of the LIC within the given timelines.

4. Annexure- III: Format for Performance Bank Guarantee (PBG), Third Paragraph, (Page No- 28)

Earlier Condition:

This Bank Guarantee will be valid for a period up to _____ (for a period of 15 months from the date of submission including 3 months claim period)

Revised Condition:

This Bank Guarantee will be valid for a period up to _____ (for a period of 26 months from the date of submission including 2 months claim period)

5. Annexure-I: Covering Letter Point No-3 (Page no 25):

Earlier Condition:

We agree to abide by this Tender Offer for 6 months from date of Tender (Eligibility Bid) opening and our offer shall remain binding on us and may be accepted by LIC at any time before expiry of the offer.

Revised Condition:

We agree to abide by this Tender Offer for 3 months from date of Tender (Eligibility Bid) opening and our offer shall remain binding on us and may be accepted by LIC at any time before expiry of the offer.

These Corrigendum/Modifications/Additions to Request for Proposal for **Renewal of Annual Maintenance Contract of EXADATA X7-2(HC) SYSTEMS, EXADATA X5-2(HC) SYSTEMS, Exadata Storage software and Oracle Active Data Guard (OADG) software** are issued with the approval of Secretary (IT/DT).

Secretary (IT/DT)