

Request for Proposal for Implementation and Maintenance of Two Factor Fingerprint Biometric Authentication

Ref: LIC/CO/IT-DT/2FA/RFP/2024-25/Corrigendum-I

Date: 14/10/2024

CORRIGENDUM – I

Following corrigendum is issued to the RFP for Implementation and Maintenance of Two Factor Fingerprint Biometric Authentication Ref: LIC/CO/IT-DT/2FA/RFP/2024-25 dated 20/09/2024:

S.No.	RFP Document Reference(s) (Section and Page No.)	Existing	Revised												
1.	1.1Definitions and Abbreviations - API (Application Program Interface) - Pg 11	API means mail sending using multiple protocols e.g., web API, SMTP, SMTPS	API means the process of verifying the identity of a user using http/https protocols.												
2.	2.3.2 General Instructions – Pg 19	Addition	14. Wherever, no specific date is mentioned in the RFP, the reckoning date (if applicable) shall be the date of RFP for all purpose.												
3.	2.2 Activity Schedule Pg 16	<table border="1"> <thead> <tr> <th>Activity</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>Last Date & Time for Bid submission</td> <td>24/10/2024 3.00 PM.</td> </tr> <tr> <td>Eligibility Bid opening date/time/Venue</td> <td>24/10/2024 3.30 PM.</td> </tr> </tbody> </table> <p>The Eligibility & Technical Bids will be opened by the Tender opening committee of LIC in the virtual presence of the bidders' representatives who choose to attend. The meeting link would be shared to the bidders who request the same through mail ID as mentioned "Mail-Id for correspondence".</p>	Activity	Details	Last Date & Time for Bid submission	24/10/2024 3.00 PM.	Eligibility Bid opening date/time/Venue	24/10/2024 3.30 PM.	<table border="1"> <thead> <tr> <th>Activity</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>Last Date & Time for Bid submission</td> <td>04/11/2024 3.00 PM</td> </tr> <tr> <td>Eligibility Bid opening date/time/Venue</td> <td>04/11/2024 3.30 PM.</td> </tr> </tbody> </table> <p>The Eligibility & Technical Bids will be opened by the Tender opening committee of LIC in the virtual presence of the bidders' representatives who choose to attend. The meeting link would be shared to the bidders who request the same through mail ID as mentioned "Mail-Id for correspondence".</p>	Activity	Details	Last Date & Time for Bid submission	04/11/2024 3.00 PM	Eligibility Bid opening date/time/Venue	04/11/2024 3.30 PM.
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4.	General Pg.40 Pt no.4	Description of Eligibility Criteria	Support Document required	Description of Eligibility Criteria	Support Document required
		The bidder should have valid ISO 9001 certification series certification for information security management	Copy of ISO 9001 certificate, valid as on the date of bid submission.	The bidder should have valid ISO 9001 or CMMi Level 3 or higher certification for information security management	Copy of ISO 9001 or CMMi Level 3 or higher certificate, valid as on the date of bid submission.
5.	Technical Competence – Pg 41 Pt no.1	The bidder should have implemented and go live/completed the proposed 2FA Finger Print Biometric Solution including authentication engine, de- duplication engine, etc. which supports minimum 5,000 biometric (fingerprint) users in any three Indian BFSI or PSU or Government departments/ autonomous bodies in India in last three years prior to the date of this RFP. Deployed solution in any of the projects should have capability to support upto 80000 biometric fingerprint devices and 150 concurrent users from central matching or de-dup engine.	<p>Bidder to submit customer credentials, copies of purchase orders, completion/go live certificate etc. The sites should be reference able.</p> <p>The Purchase Order and implementation with Go Live/Completion date should be within the period of three years from the date of this RFP.</p>	<p>The bidder should have implemented with go live/ completed the proposed 2FA Finger Print Biometric Solution including authentication engine, de- duplication engine, etc. in any two Indian BFSI or PSU or Government departments/ autonomous bodies or Private entities in the last three years prior to the date of this RFP. Further,</p> <p>a)The solution should have been implemented for minimum of 5000 biometric (finger print) users in BFSI or PSU or Government departments/ autonomous bodies OR</p> <p>b)The solution should have implemented for</p>	<p>Bidder to submit customer credentials, copies of purchase orders, completion/go live certificate etc. The sites should be reference able.</p> <p>The Purchase Order and implementation with Go Live/Completion date should be within the period of three years from the date of this RFP.</p> <p>The supporting documents should clearly state the number of users for which the solution has been implemented</p>

			minimum of 25,000 biometric (fingerprint) users in Private Entities.	
6.	Technical Competence – Pg 42 Pt no.5	The bidder should have a network of its own offices, or partner arrangements throughout the country for supply, implementation and support of the proposed solution. In case of any tie-ups the sole responsibility as per the scope	To be deleted	
7.	IPR Warranty - Pg 49 Clause 4.16.7 Point ii	It has the necessary rights to vest the Intellectual Property Rights and grant the licenses as provided in this Clause 4.17.	It has the necessary rights to vest the Intellectual Property Rights and grant the licenses as provided in this Clause 4.16.	
8.	Remedy for breach of warranty - Pg 49 Clause 4.16.8	If someone claims, or LIC reasonably believes that someone is likely to claim, that all or part of the Warranted Materials infringe their Intellectual Property Rights, Vendor will, in addition to the Indemnity under clause 4.20 and to any other rights that LIC may have against it, promptly, at the Vendors' expense:	If someone claims, or LIC reasonably believes that someone is likely to claim, that all or part of the Warranted Materials infringe their Intellectual Property Rights, Vendor will, in addition to the Indemnity under clause 4.19 and to any other rights that LIC may have against it, promptly, at the Vendors' expense:	
9.	Confidentiality - Pg 61 Clause 4.29.4	Any information or documents disclosed by a party under this Clause 4.31:	Any information or documents disclosed by a party under this Clause 4.29.	
10.	Confidential Information, Security and Data - Pg 66 Clause 4.34.3 Point no.vi	Before the expiry of the exit management period, vendor shall deliver to LIC or its nominated agency all new or updated materials from the categories set out in 4.27 above and shall not retain any copies thereof.	Before the expiry of the exit management period, vendor shall deliver to LIC or its nominated agency all new or updated materials from the categories set out in Clause 4.25 above and shall not retain any copies thereof.	
11.	Features of 2FA Solution Pg 74 Pt. No.14	The 2FA solution must return the success/failure response with NFIQ value to any login attempts within 3-5 seconds. Each record must correspond to a single subject and include an image record for each finger.	The 2FA solution must return the success/failure response to any login attempts within 3-5 seconds. Each record must correspond to a single subject and include an image record for each finger.	
12.	Features of 2FA Solution Pg.75	New Clause	29) IP Schema provided by LIC to be used within the proposed 2FA architecture.	
13.	Features of 2FA Solution Pg.75	New Clause	30) The bidder should propose a Role Based Access though local profiles to be created/migrated from the existing 2FA application as well as by leveraging existing Active Directory	

			in LIC																		
14.	Existing 2FA Solution Architecture and software / OS licenses - Pg 75 Clause 5.1	<p>The solution architecture of the existing 2FA implementation is as provided in Annexure XIX. The software/OS licences available under the existing project are as under:</p> <table border="1"> <thead> <tr> <th>S.No.</th> <th>Licence</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>My SQL Server License</td> <td>Enterprise</td> </tr> <tr> <td>2.</td> <td>RHEL Server License</td> <td>Enterprise</td> </tr> </tbody> </table>	S.No.	Licence	Quantity	1.	My SQL Server License	Enterprise	2.	RHEL Server License	Enterprise	<p>The software/OS licences available under the existing project are as under:</p> <p>A)</p> <table border="1"> <thead> <tr> <th>S.No.</th> <th>Licence</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td></td> <td>My SQL Server License</td> <td>Enterprise</td> </tr> <tr> <td></td> <td>RHEL Server License</td> <td>Enterprise</td> </tr> </tbody> </table> <p>B) SSL Certificate shall be provided by LIC</p>	S.No.	Licence	Quantity		My SQL Server License	Enterprise		RHEL Server License	Enterprise
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15.	Scope of Work Pg 76 Pt.10	Provide automated process of de-duplication of all user enrolments done in LIC.	Provide automated process of de-duplication of all new user enrolments done in LIC.																		
16.	Scope of Work Pg 76	New Clause	32)The bidder may propose software or Hardware Load balancer																		
17.	System availability - Pg 85 Clause 9.1	$(\text{Scheduled operation time} - \text{system downtime}) / (\text{scheduled operation time}) * 100\%$	$(\text{Scheduled operation time} - \text{system downtime}) / (\text{scheduled operation time}) * 100$																		
18.	SLA Schedule - Pg 86 Clause 9.3. Point 16 (a)	Bidder will have to guarantee a minimum uptime of 99.5% calculated on a quarterly basis	Bidder will have to guarantee a minimum uptime of 99.5% on a monthly basis.																		
19.	Government Guidelines and Preference to Make in India - Pg 31 Point 2.17	Preference to Make in India. Guidelines on Public Procurement (Preference to Make in India), Order 2017; (PPP-MII Order) and revised order issued vide GOI, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion letter No. P45021/2/2017(BE-II) dated 16.09.2020 will be applicable for this RFP	Preference to Make in India. Guidelines on Public Procurement (Preference to Make in India), Order 2017; (PPP-MII Order) and revised order issued vide GOI, Ministry of Commerce and Industry, Department of Industrial Policy and Promotion letter No. P45021/2/2017(BE-II) dated 19/07/2024 will be applicable for this RFP																		
20.	Annexures IX & XI		Format of Annexures uploaded																		
21.	Annexures II,X, XII & XIV		Format of Revised Annexures uploaded																		

Executive Director(IT/Digital Transformation)