



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/6007368
Dated/दिनांक : 31-03-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	21-04-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	21-04-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Finance
Department Name/विभाग का नाम	Department Of Financial Services
Organisation Name/संगठन का नाम	Lic - Life Insurance Corporation Of India
Office Name/कार्यालय का नाम	Jammu
क्रेता ईमेल/Buyer Email	buycon4.lic.jammu@gembuyer.in
Item Category/मद केटेगरी	AMC / CMC of Fire Detection, Fire Alarm, Fire Hydrant and Sprinkler System
Contract Period/अनुबंध अवधि	3 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	10 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण

Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	450000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	IDBI Bank
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

DO CELL JAMMU
LIC of India Jeevan Jyoti Building 18-A Rail Head Complex Jammu-180012
(Lic Of India)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Annual Turnover and Profit Requirement: CA certified annual turnover for the last three financial years i.e. 2021-22, 2022-23 & 2023-24.

Total experience in providing AMC Services of Fire Fighting Equipments to government departments, public sector companies, and government autonomous organizations: Work orders and documents in support of past experience for the last three financial years i.e. 2021-22, 2022-23 & 2023-24.

Geographic Presence in states: Various office sunder Srinagar Division as mentioned in the PDF uploaded above in Details of Premises

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA: As mentioned in the Buyers added terms and conditions.

Registration of Service Provider: Bidder should have a valid PAN and GSTIN

Upload detailed Scope of Work:[1740739878.pdf](#)

List of Consumables Required to be provided during the contract period:[1740739894.pdf](#)

Details of the premise:[1741677845.pdf](#)

Upload the complete details of the Fire Detection, Fire Alarm System, Fire Hydrant System, Sprinkler System Installed in the Premises:[1741677861.pdf](#)

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Manager OS	180012,LIC of India, Jeevan Jyoti Building 18 A Rail Head Complex Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators

Specification	Values
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Manager OS	180012, LIC of India, Jeevan Jyoti Building 18 A Rail Head Complex Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Udhampur	182101, LIC of India, National Highway M H Crossing Udhampur	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Kathua	184101,LIC of India, First Floor Head Post Office Kathua	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

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Core	
Type of Building	Institutional
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Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager R S Pura	181102,LIC of India, Near Bus Stand R S Pura	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
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Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Jammu 1	180001,LIC of India, Karan Bhawan Shalimar Road Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
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Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable

Specification	Values
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Jammu 2	180001,LIC of India, Paravati Bhawan Panjtirthi Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

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Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Jammu 3	180012,LIC of India, Jeevan Jyoti Building 18A, Rail Head Complex, Jammu-180012	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
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Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Manager Customer Zone	180012,LIC of India Plot no 62 Sec 8 Trikuta Nagar Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

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Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Samba	184121,LIC of India, Main Road Samba	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

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Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	EDMS Centre Jammu	180001,Afsar Guest House Behind AG Office Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

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Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Srinagar 1	190001,LIC of India, Regal Lane Srinagar	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

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Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	Branch Manager Srinagar 2	190001,LIC of India, Regal Chowk Srinagar	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

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Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Akhnoor	181201,LIC of India, Manda Road Near Army Hospital Akhnoor	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable

Specification	Values
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Kunjwani	180010, LIC of India, Main Chowk Petrol Pump Kunjwani Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Sunderbani	185153,LIC Of India, Main Bazar Sundarbani	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Billawar	184204,LIC of India, Billawar	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Janipur	180007,LIC of India, Main Chowk, Above PNB Bank, Janipur Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable

Specification	Values
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Reasi	182311, LIC of India, Nr Sanyog Ghar Vijaypur Road Reasi	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO CLIA	180001,LIC of India, Pritam Complex, Shaheedi Chowk Jammu	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Katra	182320,LIC of India, Main Bazar Hotel Ambika Katra	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Kulgam	192231,LIC of India, Kulgam	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable

Specification	Values
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Ganderbal	191201,LIC of India, Ganderbal	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Ramban	182144,LIC of India, Main Market Ramban	36	N/A

AMC / CMC Of Fire Detection, Fire Alarm, Fire Hydrant And Sprinkler System (36)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Type of Building	Institutional
Type of System	Fire Alarm System
Equipments	Heat Detectors , Smoke Detectors , Glass Break Call Point , Fire Alarm Control Panel , Hooters , Alarm Siren , Battery , Response Indicators
Type of Contract	Comprehensive
Cost for Consumables/ Materials	Not Applicable
Age of System / Equipments	More Than 5 Years
Addon(s)/एडऑन	
Additional One Time Repair Cost of the System	NA

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Months of the Contract Period	Additional Requirement/अतिरिक्त आवश्यकता
1	BM I/C SO Kishtwar	182204,LIC of India, Main Market Kishtwar	36	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added text based ATC clauses

–

1) For **Technical Evaluation** Bidders are requested to submit following documents:

a) Chartered Accountant Certified Proof of Annual Turnover for **FY 2021-22, 2022-23 & 2023-24**

b) Copies of Work Orders/ experience certificate executed in **FY 2021-22, 2022-23 & 2023-24** in support of condition specified in Bid Document for years of Past Experience i.e. 3 years, which states as " The bidder must have experience for number of years as indicated above in bid data sheet (ending month of march prior to bid opening) of providing similar type of services to any central / State Govt organization / PSU / Public Listed Company.

c) Copies of work orders / experience certificate executed in **FY 2021-22, 2022-23 & 2023-24** in support of condition specified in Bid document for Past Experience of Similar Services which states as "**The Bidder must have successfully executed / completed at least one single order of 80 % of the estimated bid value i.e. 3.6 Lakhs, or 2 orders each of 50 % of estimated bid value i.e. 2.25 lakhs or 3 orders each of 40% of the estimated bid value i.e. 1.8 lakhs for similar services in Last Three years to any Central / State Govt organization / PSU/ Public Listed Company**"

Estimated Bid Value is Rs 4,50,000

d) A **Declaration** shall be uploaded by the vendor mentioning that the "the Bidder is not under liquidation, court receivership or similar proceedings, is not bankrupt and not blacklisted by any Central / State Govt Organization / PSU / Public Listed Company".

The declaration submitted shall be signed, stamped and dated after Bid publish date .

Additional ATC:

In addition to the service level agreement of GeM, contract shall also be governed by the following terms and conditions:

1) Comprehensive Annual Maintenance contract (CAMC) shall cover all accessories, spares and consumables.

2) CAMC shall be done on quarterly basis and payment shall be made at the end of every quarter on submission of a satisfactory service report duly signed by the location in charge/authorized official.

3) During the period of CAMC successful bidder shall attend to all repairs/defects of major/minor spare parts free of cost. In case of any replacement of any spare, the cost of replacement will be borne by the corporation.

4) Apart from the mandatory quarterly visit, if any problem arises in functioning of Fire Alarm system, shall be rectified by the service engineer/Technician as per schedule mentioned hereunder:

S No	Office	Allowed Period For Rectification
1	Local Branch Office at Divisional HQ/ Divisional Office	Within 24 hrs from time of lodgement of complaint
2	Outstation Branch Office	Within 48 hrs from time of lodgement of complaint excluding journey period.

The time which will be treated as the time of lodgement of the complaint will be the 1st Call on mobile or the time of 1st e-mail sent to the service centre in this regard. In case of failure in providing service within the above time frame, Corporation has the discretion/reserves the right to impose penalty as mentioned hereunder:

S No	Period of delay	Penalty
1	1-7 days excluding date of lodgement of complaint	Rs 200 per day
2	From 8th day to 30 days	Rs 300 per day
3	More than 30 days	Rs 500 per day

The penalty amount will be recovered from the AMC payment/Performance Bank Guarantee lying with Divisional Office. Complaint(s) will be deemed to be resolved only on the availability of the Customer Call Report (CCR) signed by both the service engineer/Technician and Corporation's authorized official, confirming that the complaint is resolved. Date and time of resolution of the complaint shall be indicated clearly.

5) Penalty of 5% of the contract value per year will be charged every quarter, if the Preventive Maintenance is not done by successful vendor. The penalty will be recovered from the AMC payment/Performance Bank Guarantee lying with the Corporation.

6) If the damage to the Fire alarm System is due to the power fluctuations or physical damage due to mishandling by LIC personnel or the damage by external factors, LIC would bear the cost of the parts damaged but the onus of proving this will be on the vendor. However, the vendor will be required to provide immediate system/solution as standby with same configuration or higher and with all services restored as if it is a normal breakdown.

7) In case of Partial/Full damage or loss of the equipment due to reasons beyond the control of LIC, like Theft, Fire etc, the tenderer should be in a position to supply working standby equipment with

h same configuration or higher with all services restored, as if it is a normal breakdown.

8) Whenever any equipment is taken out of an LIC site for repair the same piece has to be returned after repair unless it is declared to be irreparably damaged. When any Fire alarm equipment is taken out of any LIC Office for repair, such shifting should be done with the prior permission of the incharge of the concerned office, as the case may be, and the vendor shall make all arrangements for removal of the equipment, its transportation to the workshop and back to LIC's site and its reinstallation. Transit Insurance of such equipment also has to be arranged by the vendor and all expenses for the above shall be borne by the vendor. The vendor shall hand over the systems in 100% working condition after repair/maintenance/rectification. Thereafter, the vendor shall reinstall the same machine after repair at their own cost unless it is declared to be irreparable.

9) In the event of replacement of any part of the system, it should be done with a part of equivalent or higher configuration which is compatible with the system.

10) Wherever any system has to be shifted from one LIC location to another, the vendor is required to uninstall / reinstall and maintain the system/s at the new location, at extra cost to LIC of India on account of reinstallation with prior approval from the office.

11) Service Engineers/ Representatives of vendor shall invariably carry their identity cards with them, without which they will not be allowed to access the Systems.

12) If the systems' defect is attributable to mishandling, negligence, damage due to rodents, high neutral to earth voltage or operation by unauthorized staff, the vendor will not be liable to repair the same under the contract. The vendor under such circumstances shall charge extra for spare & service rendered.

13) The Corporation reserves the right to terminate/cancel the whole or part of the agreement at their sole discretion after giving one month's notice to the service provider. If the contract is terminated by the service provider, it would be liable for penalty which shall be forfeiture of Security deposit.

14) Corporation reserves the right to increase 2 to 3 locations during the currency of contract at the contracted rates. Bidders are bound to accept the orders accordingly.

15) Successful bidder must issue the Identity card to the technician/service engineer who will visit the branches/satellite offices to prove their identity to our officials at all our mentioned locations.

16) Vendor shall not hold LIC responsible in case any mishap/ unfortunate incident/accident during services of the equipment by the technician/service engineer at any of our offices under Srinagar division.

17) Contract shall be for a period of three years with a provision of extension of one more year depending upon the satisfactory services by the vendor at the existing rates, terms and conditions of the contract.

S.No	Name of Office	Address
1	1st Floor DO Cell Jammu	18 A Rail Head Complex Jammu-180012
2	2nd Floor DO Cell Jammu	18 A Rail Head Complex Jammu-180012
3	Branch Office- Udhampur	National Highway M H Crossing Udhampur-182101
4	Branch Office- Kathua	First Floor Head Post Office Kathua-184101
5	Branch Office- R S Pura	Near Bus Stand R S Pura-181102
6	Branch Office- Srinagar 1	Regal Lane Srinagar-190001
7	Branch Office- Srinagar 2	Regal Chowk Srinagar-190001
8	Branch Office- Jammu 1	Karan Bhawan Shalimar Road-180001
9	Branch Office- Jammu 2	Parvati Bhawan Panjtirthi Jammu-180001
10	Branch Office- Jammu 3	18 A Rail Head Complex Jammu-180012
11	Customer Zone Jammu	Plot No 62, Sector 8 Trikuta Nagar-180012
12	Satellite Office- Akhnoor	Manada Road Near Army Hospital Akhnoor-181201

13	Satellite Office- Kunjwani	Main Chowk Petrol Pump Kunjwani-180010
14	Satellite Office- Sunderbani	Main Bazar Sunderbani-185153
15	Satellite Office- Billawar	Billawar-184204
16 0007	Satellite Office- Janipur	Main Chowk above Punjab National Bank Janipur-18
17	Satellite Office- Reasi	Near Sanyog Ghar Vijaypur Road Reasi-182311
18	Satellite Office CLIA	Pritam Complex Sahidi Chowk Jammu-180001
19	Satellite Office- Katra	Main Bazar Hotel Ambika-182320
20	Satellite Office- Kulgam	Kulgam-192231
21	Satellite Office- Ganderbal	Ganderbal-191201
22	Satellite Office- Ramban	Main Market Ramban-182144
23	Satellite Office- Kishtwar	Main market Kishtwar-182204
24	Branch Office- Samba	Main Road Samba-184121
25	EDMS Centre Jammu ammu	Afsar Guest House Behind A G office Shakti Nagar J

Schedule of Quarterly Check and Repair / Replace if faulty is as under:

Checking of Supply of Battery charging indicators

Checking of Individual zone fire indicators

Checking of Individual zone fault indicators

Checking of external alarm / hooters

Checking of Visual Detectors

Checking of Manual test of P. A systems if available

Checking of batteries and operation on standby power

Checking of manual call point

Checking of response indicator

Checking of exit sign boards

Actuation of one smoke detector in each floor/zone

Cleaning of Smoke and Heat Detectors

Actuation test of heat detectors

Complete overhauling of the control panel.

In case of any dispute arising out of the Contract/Agreement shall come under the jurisdiction of the Honorable Courts in Jammu only.

2. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---