Central Office: CRM Department

FORM NO. L 39 Data on Settlement of Claims (Individual inclusive of Micro Insurance)

STATEMENT FOR THE Quarter ENDING AS ON 31/3/2011

Ageing of Claims* No. of claims paid for the period Total 6 Total No. amount of Types of claims paid 1 - 3 3 - 6 months of claims 1 month SI.No. Claims On or before matuirty months months 1 year > 1 year paid (in Crore) **Maturity** 1967341 123829 13368.40 3150 2307 5847 94 2102568 Claims 1 Survival 4876889 6899 22379 10188 9075 3575 4929005 6724.30 Benefit for Annuities / 86259 86259 4240.54 Pension 1116740 1116740 46606.14 For Surrender(fro 3 m date of 4 request) 75 Other 50 25 2.16 benefits(from date of request) 219181 Death 178904 21437 10544 6642 1654 2385.33 Claims(from date of intimation)

DATE: 02.08.2011 Executive Director (CRM)

Central Office: CRM Department

FORM NO. L 39 Data on Settlement of Claims (Individual inclusive of Micro Insurance)

STATEMENT FOR THE HALF-YEAR ENDING AS ON 31/3/2011

Ageing of Claims* No. of claims paid for the period Total 6 Total No. amount of Types of 1 - 3 claims paid 3 - 6 months of claims Ćlaims On or before matuirty > 1 year (in Crore) SI.No. 1 month months months 1 year paid 2856257 207151 17673 6325 19330.68 Maturity 14356 1482 3103244 Claims 1 Survival 116289 8115 8456602 11042.42 8241793 49166 22131 19108 Benefit for Annuities / 102280 102280 4615.06 Pension For 1143600 1143600 47728.13 Surrender(fro 9 m date of 4 request) Other 95 25 120 4.21 benefits(from date of request) Death 318889 43302 22387 13430 3384 401392 3733.54 Claims(from date of intimation)

DATE: 02.08.2011 Executive Director (CRM)

Central Office: CRM Department

FORM NO. L 39 Data on Settlement of Claims (Individual inclusive of Micro Insurance)

STATEMENT FOR THE YEAR ENDING AS ON 31/3/2011

Ageing of Claims*									
SI.No.	Types of Claims	On or before matuirty	of claims paid fo	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year	Total No. of claims paid	Total amount of claims paid (in Crore)
1	Maturity Claims	4132197	332974	59293	16418	17449	3214	4561545	28417.35
2	Survival Benefit	12656095	266082	74717	32989	23816	10050	1306374 9	17862.07
3	for Annuities / Pension		122795					122795	4996.05
4	For Surrender(fro m date of request)		1193081 0					1193081 0	49792.50
	Other benefits(from date of		182	25				207	8.72
5 request)									
1	Death Claims(from date of intimation)		553197	84312	45041	26954	8025	717529	6093.14

DATE: 02.08.2011 Executive Director (CRM)

Central Office: CRM Department

FORM L- 40 STATEMENT OF PERIODIC DISCLOSURES FOR THE Quarter ENDING 31/3/2011

DATE: 02.08.2011

No. of claims only

SI. No.	Claims Experience	For Death	for Maturity	Survival Benefit	For Annuities / Pension	For Surrende r	Other Benefits #
1	Claims O/S at the beginning of the period	51913	154254	8223	0	0	0
2	Claims reported during the period*	187057	200187 4	492152 4	86259	1.1E+07	75
3	Claims Settled during the period	219181	205184 4	492900 5	86259	1.1E+07	75
4	Claims Repudiated during the period	5615					
6	Less than 2years from the date of acceptance of risk	5185					
ì	Grater than 2 year from the date of acceptance of risk	430					

	5	Claims Unclaimed and Outstanding	3371	40235				
\vdash	<u>5</u> 6	Claims O/S at End of the period	10803	64049	742	0	0	0
		Less than 3months 3 months to 6 months	3954	56658 5154	454			
		6months to 1 year	2685	1574	102			
		1year and above	1448	663	45			

^{*} in case of death- the claims for which all the documentations have been completed needs to be shown here.

Executive Director (CRM)

Central Office: CRM Department

FORM L- 40 STATEMENT OF PERIODIC DISCLOSURES FOR THE HALF-YEAR ENDING 31/3/2011

DATE: 02.08.2011

No. of claims only

SI. No.	Claims Experience	For Death	for Maturity	Survival Benefit	For Annuities / Pension	For Surrende r	Other Benefits #			
1	Claims O/S at the beginning of the period	53765	126117	7371	0	0	0			
2	Claims reported during the period*	368222	303547 3	844997 3	102280	1.1E+07	120			
3	Claims Settled during the period	401392	305252 0	845660 2	102280	1.1E+07	120			
4	Claims Repudiated during the period	6121								
á	Less than 2years from the date of acceptance of risk	5628								
	Crater than 2 year from the data of									
k	Grater than 2 year from the date of acceptance of risk	493								

5	Claims Unclaimed and Outstanding	3671	45021				
6	Claims O/S at End of the period	10803	64049	742	0	0	0
	Less than 3months	3954	56658	454			
	3 months to 6 months	2716	5154	141			
	6months to 1 year	2685	1574	102			
	1year and above	1448	663	45			

^{*} in case of death- the claims for which all the documentations have been completed needs to be shown here.

Executive Director (CRM)

Central Office: CRM Department

FORM L- 40 STATEMENT OF PERIODIC DISCLOSURES FOR THE YEAR ENDING 31/3/2011

DATE: 02.08.2011

No. of claims only

SI. No.	Claims Experience	For Death	for Maturity	Survival Benefit	For Annuities / Pension	For Surrende r	Other Benefits #
1	Claims O/S at the beginning of the period	9527	44888	1674	0	0	0
2	Claims reported during the period*	729975	458070 6	1.3E+07	122795	1.2E+07	207
3	Claims Settled during the period	717529	451082 1	1.3E+07	122795	1.2E+07	207
4	Claims Repudiated during the period	7384					
a	Less than 2years from the date of acceptance of risk	6826					
b	Grater than 2 year from the date of acceptance of risk	558					

5	Claims Unclaimed and Outstanding	3786	50724				
6	Claims O/S at End of the period	10803	64049	742	0	0	0
	Less than 3months	3954	56658	454			
	3 months to 6 months	2716	5154	141			
	6months to 1 year	2685	1574	102			
	1year and above	1448	663	45			

^{*} in case of death- the claims for which all the documentations have been completed needs to be shown here.

Executive Director (CRM)