

Clarifications to Pre-bid Queries

Request for Proposal for Supply of laptops (Qty-150) -GeM Bid Number:

GEM/2023/B/3865295 Dated 23.08.2023

RFP Ref: LIC/CO/IT-BPR/HW/Laptop /2023-24/02 Dated 23.08.2023.

Sr No	Tender Page No	Tender Clause No	Tender Clause	Query	LIC's Response
1	Page No. 7	C. Eligibility Criteria: Clause No.3	The bidder should have supplied at least 45 laptops to any Government Organisation/ PSU, in at least one year out of the last three financial years – 2022-23, 2021-22, 2020-21. The condition for MSE bidders is 40 laptops.	Bidder/OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity. however by keeping clause like bidder should have supplied at least 45 laptops to any Government Organisation/ PSU, in at least one year out of the last three financial years conflict with each other. Hence, we are requesting to consider Bidder/OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity.	Refer to the Corrigendum
2	Page no 8	Clause C, 4	The Average Annual Turnover of the bidder for three out of the last five financial years should be at least 68 lakhs.	Request you to increase turnover to 150 cr .	No change in RFP condition
3	Page no 15	POC	LIC will conduct a Proof of Concept (POC) of the laptop with Windows to test for compliance to, SOA and Glassfish, as mentioned in the Technical specification (Annexure-Technical Specification). The bidder has to provide the model/s quoted on or before the date of submission of Bid for conducting the POC and the model should be RHEL certified. The bidder has to demonstrate the installation of MySQL, MF SOA server/ Server Express, Glassfish Server & Netbeans. POC will be conducted for Laptop at LIC premises.	The biometric device should be compitable with latest generation laptop.	No change in RFP condition
4	Page no 16	Warranty (a)	Warranty period of the supplied products (comprehensive on-site warranty for laptop including power adapter and battery) shall be 3 years from the date of final acceptance of goods or after completion of installation (whichever is later) at consignee location.		Query is not clear
5	Page no 16	Warranty (c)	In case the laptop is received as "Dead on Arrival", the vendor is required to replace the same within two weeks and the date of installation of the replaced laptop will be reckoned as the installation date.	Requesting you to please provide 5 weeks time for replacment of DOA machine .	Refer to the Corrigendum
6	Page no 16	Warranty (d)	In case of 2 defects occurring within 3 months from the date of installation in any of the components: Hard Disk, Display, Motherboard, the vendor shall replace the laptop with a new laptop within 30 days.	As per OEM their will not be laptop replacement there will be spare replacement .	Refer to the Corrigendum

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7	Page no 16	Warranty (e)	If the vendor fails to replace the unit as mentioned in point no. c and d above, then the amount equal to the original value of the laptop along with taxes and duties shall be deducted from the vendor's current running bill or Performance Bank Guarantee and vendor must collect back the defective machine from the location at their cost and expenses.	Request you to please do not deduct from current running bill or Performance Bank Guarantee.	No change in RFP condition
8	Page no 17	12. Validity Period:b) Approved rates under the RFP:	b) Approved rates under the RFP: The prices of laptops approved by LIC will be valid up to 31.03.2024. LIC may place order for any additional requirement arising during this period to the extent of 25% of the originally declared quantity. LIC may, at its discretion, extend the price validity period up to 90 days with mutual agreement with the Vendor.	Request not to extend upto 90 days .	No change in RFP condition
9	Page no 17	16. Performance Bank Guarantee (PBG)-ii	The Performance Bank Guarantee shall be submitted within 15 days from the date of intimation. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to maximum penalty of Rs. 20,000/-	Request you to consider 30days from date of intimation and reduce the penalty to Rs 500/ per day and maximum penalty of Rs 5000/-	Refer to the Corrigendum
10	Page no 17	16. Performance Bank Guarantee (PBG)- iv	The PBG should be valid for the period 27 months, including claim period of twelve months, from the date of submission of PBG. The PBG/ part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP or if the fresh PBG is not received by LIC one month prior to the expiry of the earlier PBG; apart from other actions that may be decided by LIC.	Requesting you to please consider PBG period of 12 months + Claim period of three months.	Refer to the Corrigendum
11	Page no 19	19. Deliverables and Timelines:	<p>Deliverables and Timelines: The delivery period will be 45 days from the date of the issue of the Purchase Order for Mumbai and 50 days for locations other than Mumbai, beyond which a penalty equal to 1% of the cost of item not delivered will be charged per day subject to a maximum of 10% of the cost of item delivered late. For installation, 7 days over and above 45/ 50 days will be provided to the vendor, beyond which a penalty equal to 0.5% of the cost of item not installed will be charged per day subject to a maximum of 5% of the cost of item for which installation not done.</p> <p>If the Laptops are not delivered within 75/ 80 days as applicable, from the date of placing of the Purchase Order or installation is not done for them in 25 days from the date of delivery of the laptops, the following action may be initiated-</p> <p>a) The order placed may be cancelled and communicated in writing to the Vendor, and even in case such decision for cancellation of order is taken by LIC, the penalty as mentioned above will also be recovered from the vendor by invoking the Bank Guarantee.</p> <p>b) The Bidder shall be blacklisted for participation in any of the future RFPs floated by LIC of India.</p>	Request you to consider delivery period 60days for mumbai and 70 days other than mumbai . Beyond which penalty equal to 0.5 % on undelivered item to maximum 5 % per week . For installation 7 days over and above 60/70 days will be provided to vendor . If laptops are not deliered 90/100 days days as applicable, from the date of placing of the Purchase Order or installation is not done for them in 30 days from the date of deliver.	Refer to the Corrigendum

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12	Page no 21	Payment Terms	b) Payment terms: 70% payment shall be made after delivery, 25% payment shall be made after installation and remaining 5% will be made at the end of warranty period (3 years after the date of installation).	Request you to consider 80% on delivery , 20% payment on installation. No retention of 5%, as you are already taking 10% PBG for contract performance.	No change in RFP condition
13	Pg No 21	26. Warranty, Maintenance and Servicing: Terms & Conditions for maintenance of Hardware & Software during warranty period	c) Warranty should not become void if LIC buys any other supplemental hardware from a third party and installs it within these machines in the presence of the representative/ engineer of the Vendor. However, the warranty will not apply to such third party hardware items, if installed.	Request for Delete of Clause: Not Applicable for this Requirement	No change in RFP condition
14	Pg No 22	26. Warranty, Maintenance and Servicing: Terms & Conditions for maintenance of Hardware & Software during warranty period	j) Wherever any system has to be shifted from one LIC location to another, as decided by LIC, the Vendor is required to uninstall / reinstall and maintain the system/s at the new location, without any extra cost on account of reinstallation.	Request for Delete of Clause: Not Applicable For This Requirement.	Refer to the Corrigendum
15	Page no 22	26 (m)	Items covered under Warranty: The warranty is on comprehensive basis and ALL PARTS of the Lightweight Touch screen laptop and other Laptops will be covered under warranty including Wireless Mouse, Battery and Adaptor Cable.	Any Physical damage to the laptop/adaptor will not be covered under warranty .	Refer to the Corrigendum
16	Pg No 25	Service Level Agreement and Penalties	It is the responsibility of the vendor to maintain the laptops in working condition, during the warranty period. If any breakdown is reported during this period, it should be resolved within two days (48 hours) from the time of reporting in the vendor portal of LIC.	Request for a Change of Clause: If any breakdown is reported during this period, it should be resolved within five working days	No change in RFP condition
17	Pg no 26	Clause 31 Service Level Agreement and Penalties:	Per day Breakdown charges up to 6 days beyond the 2 day limit: 0.5% of the cost of laptop Per day Breakdown charges beyond 6 days: 1% of the cost of laptop Maximum Penalty capping: 20% of the cost of laptop	Hardware Type - Laptop Per day Breakdown charges up to 5 days: 0.2% of the cost of laptop Per day Breakdown charges beyond 6 days: 0.5% of the cost of laptop Request to reduce penalty cap to 5% .	No change in RFP condition
18	Pg No 52	Annexure XII	Certificate from processor Manufacturer (To be Submitted on letterhead of the Processor Manufacturer)	Request for Addition: OEM/BIDDER declaration for this requirement	Refer to the Corrigendum

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19	Page No. 62 and 63	Annexure – Commercial	Bidder has to bid for all items – Laptop & Part II items	1. Clarification required on indicative commercial price can be submitted in Technical Bid. 2. Clarification required for all item mentioned in the Part II, any price is acceptable, it does not affect overall Pricing of Laptop online on GEM for L1 Consideration in the bid.	Refer to the Corrigendum
20	Additional	Qty	Delivery location	Request you to share delivery address with qty .	Refer to the Corrigendum
21	Additional	Additional Clause		Pls incorporate One OEM one Bidder clause	No change in RFP condition
Technical queries					
22	Page no 58		Intel i7 1255U or Higher OR AMD Ryzen 7 -6800U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	AMD RyzenTM 5 5625U Mobile Processor with RadeonTM Graphics (2.3 GHz base clock, up to 4.3 GHz max boost clock, 16 MB L3 cache, 6 cores, 12 threads) 3	Refer to the corrigendum
23	GEM/ 2023/ B/ 386529 5: Page No. 6	Additional Specification Parameters: CPU	Intel i7 1255U or Higher OR AMD Ryzen 7 -6800U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	We request the department to change the specification as below: Intel i7 1255U or Higher OR AMD Ryzen 7 5825U or Higher The specifications mismatch Intel and AMD products that are intended for different scenarios and workloads and are thus priced accordingly. By matching products intended for different workloads, the specifications in effect place bidders that wish to provide AMD products at a price disadvantage and thus effectively favour Intel products. Also as per GeM's criteria AMD Ryzen 5000 series is equivalent with intel's 12th Gen Processors.	Refer to the corrigendum
24		CPU	Intel i7 1255U or Higher OR AMD Ryzen 7 - 6800U or higher	Change the Processor to Ryzen 7 Pro 6850U or Ryzen 7 7730U . The current AMD processor will be cheaper than Intel Processor	Refer to the corrigendum
25		Chassis	Metallic hinges (Chassis should not be of Plastic)	Only to A Cover will be Metal, rest will be ABS plastic, Hinges will be metal cover with Plastic cap	No change in RFP condition.
26		NIC	10/100/1000 MB/s PCI Fast Ethernet with wireless Lan 802.11ax , Blue Tooth Connectivity (RJ45 onboard/ through connector)	Mention Intel/AMD 802.11 AX	No change in RFP condition.

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27		CAMERA (in built)	HD Camera with 720p HD resolution	Request you to include - Privacy Camera shutter also	No change in RFP condition.
28		INTERFACE	3 USB (including 1 type C), RJ45 (onboard/ through connector), HDMI, Audio Jack, MIC In (3.5mm Combo jack),	Change - 3 USB 3.1 and 1 USB Type C (Full Functional), 1 HDMI 2.0 Rest is ok	Refer to the corrigendum
29		KEYPAD	Minimum 84 Keys, Spill resistant, backlit, Full size Keypad	Yes - Add Finger Print Reader	Refer to the corrigendum
30		BATTERY	Li-Ion Battery pack with minimum 7 hours Battery backup At least 50WHr or higher.	Yes - Request you to don't change	No change in RFP condition.
31		WEIGHT	1.50 Kg or less (including battery) (Product brochure should mention the actual weight of laptop) without power adapter.	Request you to change it to 1.58KG	Refer to the corrigendum
32		ROHS COMPLIANCE, Certificate	For OEM/SI: Latest ISO 9001, 20000-1, 27001, 14001. For the quoted Model : UL, Epeat Gold (India)/EPR, ROHS, FCC, Energy Star 8.0/Latest BEE Standard, MIL-STD 810 H test passed, Windows for quoted model.	Yes - EPEAT GOLD India should be independent, Request you to Remove Slace from the EPR, Also Add TCO 9 Certification.	Refer to the corrigendum
33		WARRANTY	Three years Comprehensive on site Warranty for laptop. Please note that there should not be any exclusion, whatsoever. Also, if any issue with hinges arises, laptop is to be replaced immediately at no cost.	No - If any part broken by the customer, the cost will be borne by the customer. Warranty is only for Component failure. If any specific part not working or damage under warratny then that particular part will be replaced and not the full laptop. Customer can ask for ADP for Damage protection but that will also not allow to replace the full laptop. We will rectify or replace that particular component only under ADP	Refer to the corrigendum
34	Page No. 60 of 63 in RFP Documents.	Annexure - Technical Specification	Three years Comprehensive onsite Warranty for laptop. Please note that there should not be any exclusion, whatsoever. Also, if any issue with hinges arises, laptop is to be replaced immediately at no cost	1. Three years Comprehensive onsite Warranty for laptop. Please note that there should not be any exclusion, whatsoever. Also, if any issue with hinges arises, laptop is to be replaced immediately at no cost. 2. Inclusion of Any Physical Damage is not cover under warranty during warranty period.	Refer to the corrigendum

Corrigendum

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1	C. Eligibility Criteria: Clause No.3	The bidder should have supplied at least 45 laptops to any Government Organisation/ PSU, in at least one year out of the last three financial years – 2022-23, 2021-22, 2020-21. The condition for MSE bidders is 40 laptops.	The bidder should have supplied at least 45 laptops/ Desktops to any Government Organisation/ PSU, in at least one year out of the last three financial years – 2022-23, 2021-22, 2020-21. The condition for MSE bidders is 40 laptops/ Desktops .
2	Clause F.6.Eligibility Cum Technical Bid Evaluation.d.iv	New clause to be added	Bidder should clearly specify the exact make & model in the technical bid. Change in make & model will not be allowed after bid submission, during bid evaluation period. In case make & model is not clearly stated in technical bid, the respective model may be disqualified. Models quoted as “XXX” or “YYY” will not be accepted
3	Clause F.6.Eligibility Cum Technical Bid Evaluation.d.v	New clause to be added	In case any of the model(s), quoted by the bidder and approved by LIC, becomes End of life, during the price validity, the bidder shall provide model of same or higher configuration, if approved by LIC, without any escalation in cost. However, such request for change of model can be considered on payment of evaluation fees of Rs.5,000/- till 31.03.2024. The need for submission of this evaluation fees of Rs 5000/- will not arise during the price validity extension period (of 90 days post 31.03.2024). LIC reserves the right to evaluate the proposed change of model before approving it. In case the selected bidder is allowed to supply hardware of higher specifications, it will not attract any additional commercial benefit/ payment from LIC.
4	Clause F.6.Eligibility Cum Technical Bid Evaluation.d.vi	New clause to be added	Against each item in the Technical bid specifications, the requirements stated are of minimum specifications expected, compliance to which is mandatory. However, in case the Bidder wishes to supply higher specification, the deviation has to be clearly mentioned in the Technical bid under the new column “Deviation” and this may be accepted by LIC after evaluation. In case the bidder wishes to supply a higher processor, he has to submit equivalence Certificate given by the OEM. In case of non-submission of certificate the model/s may be disqualified/ not accepted by LIC. This will also be applicable to deviations/change for supply of Models at a later stage during the validity period of the RFP.
5	Clause F.10.c, Page 16	In case the laptop is received as “Dead on Arrival”, the vendor is required to replace the same within two weeks and the date of installation of the replaced laptop will be reckoned as the installation date.	In case the laptop is received as “Dead on Arrival”, the vendor is required to replace the same within Four weeks and the date of installation of the replaced laptop will be reckoned as the installation date.

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6	Clause F.10.d, Page 16	In case of 2 defects occurring within 3 months from the date of installation in any of the components: Hard Disk, Display, Motherboard, the vendor shall replace the laptop with a new laptop within 30 days	In case of 3 or more defects occurring within 3 months from the date of installation in any of the components: Hard Disk, Display, Motherboard, the vendor shall replace the laptop with a new laptop within 30 days
7	Clause F.16.ii, Page 17	The Performance Bank Guarantee shall be submitted within 15 days from the date of intimation. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to maximum penalty of Rs. 20,000/-	The Performance Bank Guarantee shall be submitted within 25 days from the date of intimation. Failure to do so may attract a penalty of Rs.2,000/-per day, subject to maximum penalty of Rs. 20,000/-
8	Clause F.16.iv, Page 17	The PBG should be valid for the period 27 months, including claim period of twelve months, from the date of submission of PBG. The PBG/ part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP or if the fresh PBG is not received by LIC one month prior to the expiry of the earlier PBG; apart from other actions that may be decided by LIC	The PBG should be valid for a period of 51 months, including the claim period of 12 months from the date of submission of PBG. The PBG/ part thereof may be invoked for an amount that will be decided by LIC, when the bidder backs-out of any of his obligations as per this RFP or if the fresh PBG is not received by LIC one month prior to the expiry of the earlier PBG; apart from other actions that may be decided by LIC
9	Clause F.19, Page 19	The delivery period will be 45 days from the date of the issue of the Purchase Order for Mumbai and 50 days for locations other than Mumbai, beyond which a penalty equal to 1% of the cost of item not delivered will be charged per day subject to a maximum of 10% of the cost of item delivered late. For installation, 7 days over and above 45/ 50 days will be provided to the vendor, beyond which a penalty equal to 0.5% of the cost of item not installed will be charged per day subject to a maximum of 5% of the cost of item for which installation not done. If the Laptops are not delivered within 75/ 80 days as applicable, from the date of placing of the Purchase Order or installation is not done for them in 25 days from the date of delivery of the laptops, the following action may be initiated- a) The order placed may be cancelled and communicated in writing to the Vendor, and even in case such decision for cancellation of order is taken by LIC, the penalty as mentioned above will also be recovered from the vendor by invoking the Bank Guarantee.	The delivery period will be 70 days from the date of the issue of the Purchase Order for Mumbai and 80 days for locations other than Mumbai, beyond which a penalty equal to 1% of the cost of item not delivered will be charged per day subject to a maximum of 10% of the cost of item delivered late. For installation, 7 days over and above 70/ 80 days will be provided to the vendor, beyond which a penalty equal to 0.5% of the cost of item not installed will be charged per day subject to a maximum of 5% of the cost of item for which installation not done. If the Laptops are not delivered within 90/ 95 days as applicable, from the date of placing of the Purchase Order or installation is not done for them in 30 days from the date of delivery of the laptops, the following action may be initiated- a) The order placed may be cancelled and communicated in writing to the Vendor, and even in case such decision for cancellation of order is taken by LIC, the penalty as mentioned above will also be recovered from the vendor by invoking the Bank Guarantee. b) The Bidder shall be blacklisted for participation in any of the future RFPs floated by LIC of India.

Sr. No.	Clause ref.	Clause (in brief) of RFP/ Existing Text	Revised Clause
10	Clause F.26.j, Page 22	Wherever any system has to be shifted from one LIC location to another, as decided by LIC, the Vendor is required to uninstall / reinstall and maintain the system/s at the new location, without any extra cost on account of reinstallation. The Packaging of the Hardware and the transportation along with the transit Insurance will be done by the respective Divisional Office/ Zonal Office and the cost of the same will also be borne by LIC.	The Clause stands deleted.
11	Clause F.26.m, Page 22	Items covered under Warranty: The warranty is on comprehensive basis and ALL PARTS of the Lightweight Touch screen laptop and other Laptops will be covered under warranty including Wireless Mouse, Battery and Adaptor Cable.	Items covered under Warranty: The warranty is on comprehensive basis and ALL PARTS of the Laptops will be covered under warranty including the hinges of the laptop, Wireless Mouse, Battery and Adaptor Cable.
12	Annexure XII	Certificate from Processor Manufacturer	Revised Annexure XII: Certificate from Processor Manufacturer
13	Clause D.9. Indicative Commercial Bid Page 12	Indicative Commercial bid should be submitted as per format given in Annexure-Commercial . All documents submitted shall be signed by the authorized signatory.	Indicative Commercial bid should be submitted as per format given in Annexure-Commercial . All documents submitted shall be signed by the authorized signatory. Please note that Annexure – Commercial contains 2 sheets. In the first sheet, Indicative Commercial bid for the laptops must be specified by the bidder. ORA will be conducted only for this. In the Second sheet, prices of the components/ software (referred to as Part II items) as specified in the sheet, must be quoted by the Bidder. No ORA will be conducted for this. Please note that bidder has to compulsorily quote for both - prices for laptops and all line items under Part II items. L1 bidder for Laptops will be decided after ORA. L1 bidder for Part II items will be decided on the basis of indicative prices only i.e. lowest of Indicative Prices for all Part II items (total price for all line items as under Part II items) will be taken as L1 for Part II items. All other bidders willing to participate in the ORA for laptops have to mandatorily match the L1 prices for Part II items, failing which bidders will not be allowed to participate in the ORA process. The orders for Part II items will be need based and will be placed with the bidder who has emerged as L1 bidder after the ORA process.
14	Clause E.a Page 13	Supply of Laptops as per the specifications in the Technical Annexure, at LIC's Central Office located at Mumbai and other Offices at Pune, Ernakulam, Chennai, Bhopal, Delhi, or any place as per PO, installation of Laptops at LIC premises and installation of drivers of the connected peripherals. In case the OS and MS Office or other software is provided by LIC then no additional charges shall be paid to the Vendor for installation/reinstallation of any software/ OS	Supply of Laptops as per the specifications in the Technical Annexure, at LIC's Central Office located at Mumbai-85 and other Offices at Pune-34, Hyderabad-14, Ernakulam-6, Chennai-4, Delhi-3, Bhopal-2, , Kolkata-1, Patna-1 or any place as per PO, installation of Laptops at LIC premises and installation of drivers of the connected peripherals. These quantities are tentative and are subject to change. In case the OS and MS Office or other software is provided by LIC then no additional charges shall be paid to the Vendor for installation/reinstallation of any software/ OS

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15	Clause F.25.g	New clause to be added	The orders for Part II items will be need based and will be placed with the bidder who has emerged as L1 bidder after the ORA process. In case hardware items procured under Part II of the commercial bid, 100 % payment will be made within 30 days of installation and submission of complete documentation whichever is later, if Purchase Order is placed only for Part II items. It may be noted that in case the Purchase order for Part II item is placed along with Part-I item, then payment terms as per Part-I items will be applicable
16	Annexure-IV Undertaking for Warranty	We further hereby undertake that the original equipment's spare parts and components required for maintaining the hardware supplied will be available for a period of 6 years as per terms and conditions of the RFP.	We further hereby undertake that the original equipment's spare parts and components required for maintaining the hardware supplied will be available for a period of 5 years as per terms and conditions of the RFP.

Annexure - Technical Specifications

17	CPU	Intel i7 1255U or Higher OR AMD Ryzen 7 -6800U or higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.	Intel i7 1255U or Higher OR AMD Ryzen 7-6000 Series or Higher and with Base Frequency of 2.0 GHz or Higher Note:-Above processor specifications are not meant to indicate or certify technical equivalence.
18	INTERFACE	3 USB (including 1 type C), RJ45 (on board/ through connector), HDMI, Audio Jack, MIC In (3.5mm Combo jack)	3 USB 3.0 or higher, 1 USB type C with display port and power delivery, RJ45 (on board/ through connector), HDMI, Audio Jack, MIC In (3.5mm Combo jack)
19	KEYPAD	Minimum 84 Keys, Spill resistant, backlit ,Full size Keypad	Minimum 84 Keys, Spill resistant, backlit ,Full size Keypad with Finger Print Reader
20	WEIGHT	1.50 KG or less (including battery) (Product brochure should mention the actual weight of laptop) without power adapter.	1.60 KG or less (including battery) (Product brochure should mention the actual weight of laptop) without power adapter.
21	ROHS COMPLIANCE, Certificate	For OEM/SI: Latest ISO 9001, 20000-1, 27001, 14001. For the quoted Model : UL, Epeat Gold (India)/EPR, ROHS, FCC, Energy Star 8.0/Latest BEE Standard, MIL-STD 810 H test passed, Windows for quoted model.	For OEM: Latest ISO 9001, 14001. For the quoted Model : UL, Epeat Gold (India), EPR, ROHS, FCC, Energy Star 8.0, MIL-STD 810 H test passed
22	WARRANTY	Three year Comprehensive onsite Warranty for laptop. Please note that there should not be any exclusion, whatsoever. Also, if any issue with hinges arises, laptop is to be replaced immediately at no cost.	Three year Comprehensive onsite Warranty for laptop, as per RFP conditions. Any issues with the hinges should also be covered under the warranty.

Secretary (IT/BPR)

Revised Annexure XII: Certificate from Processor Manufacturer

(To be submitted on the letterhead of the Processor Manufacturer)

RFP Ref: LIC/CO/IT-BPR/HW/Laptop/2023-24/02 Dated 23.08.2023

This has reference to the model _____ (Name/ No. of the model) quoted by M/s. _____ (Name of the bidder) under the above referred RFP.

We hereby certify that the processor _____ / chipset _____ for the above model is authentic and is being supplied by us and is as per the specification mentioned in the Annexure – Technical Specifications.

Dated at _____ this _____ day of _____ 2023.

Authorised Signatory of Processor Manufacturer

Signature:

Name:

Designation:

Name and Address of the Company: