

**Life Insurance Corporation of India  
Central Office, Mumbai**



**Response to pre-bid queries-2dated 13October 2023**

**Life Insurance Corporation of India – RFP for onboarding Information Security Service Provider (ISSP) of Ref No.: CO-ERM-IT-CSD-2023-2024/ISSP  
dated 01 September 2023**

This is with reference to the RFP released by the Life Insurance Corporation of India captioned above.

SN	RFP Section	Sub-Section	Pg No.	RFP Clause	Bidder Query	Response
1	Section A: Introduction	3. Activity Schedule	8	Last date & time for submission of bids 29 September 2023, latest by 04:00 PM	We appreciate the opportunity to participate in this process, due to unforeseen circumstances we find ourselves in need of an extension to complete approval process for executing Bank EMD. We kindly request an extension till 26th Oct 2023 to allow us the necessary time to complete approval process and submit Bank EMD.	Please refer to revised timelines for submission of bids.

SN	RFP Section	Sub-Section	Pg No.	RFP Clause	Bidder Query	Response
2	Section E	1. In-scope services	46	Part A - Activity 7 - Forensic Investigation on Demand	<p>a. Forensic Work requires both disk/mobile imaging on site and then processing the evidence in Lab afterwards for deriving meaningful evidence for cybercrime cases. Please clarify if such forensic workstation and software imaging and processing/analysis tools shall be made available /procured by LIC? If yes, please provide possible inventory of tools and hardware for this purpose. If the answer is no, then please clarify who would provide the forensic workstation and processing/analysis tools at LIC premises?</p> <p>b. Please clarify if a forensic lab exists at LIC premises or is being planned for forensic work?</p> <p>c. If a bidder is expected to procure and install forensic hardware and software tools exclusively for LIC within their premises, how such payments shall be made?</p> <p>d. Is a bidder expected to conduct forensic imaging and complete further processing/analysis of forensic evidence at bidder's Lab? (KPMG has Labs at Mumbai, Gurgaon and Bangalore)</p>	<p>Post collection of images/evidences, all the necessary activities to be carried out by the bidder for forensic investigation can be performed at their labs.</p> <p>All the required tools shall be arranged by the bidder.</p>
3	-	-	-	-	Unable to enter the value above Rupees One crore on year wise PMO cost columns due to column width is lesser in Annexure C. Kindly send us the revised Annexure C-Commercial Bid excel sheet.	Please refer Revised Commercial Bid Document
4					Annexure-H	Required to be submitted before online reverse auction.

**Executive Director (ERM)/CRO**